



IVORY TREE
GAME LODGE
PILANESBERG GAME RESERVE

BEDROOM SUITES

Pilane Villa 4

Executive Suite 1

Luxury 4

Standard 56

Family Units 2

The Rooms

Decorated in a range of earthy tones, the rooms offer an old school safari lodge experience.

1. Standard Suites

Ivory Tree has 60 standard suites. Pilane Villa can be sold individually when not booked as a private villa. The breakdown is as follow:

- Doubles = 27 rooms
- Twins = 33 rooms

We can convert 5 rooms to triples (accommodate three beds).

It is not possible to add a fourth bed.

Standard rooms are equipped with:

- Air conditioners providing both heating and cooling.
- En-suite bathroom and outside shower.
- Covered patio with chairs
- Tea and coffee making facilities.
- Mini bar fridge. (Stocked upon request)
- Hairdryer
- Torch
- 10 x Coat Hangers
- 2 x Gowns
- Towels

The rates are as follow:

All rates include one morning and one afternoon game drive, breakfast, lunch, morning coffee and tea, high tea and dinner. No beverages are included and all extras are for clients own account. Extras are to be settled on departure. There are no bill backs.

- Per person sharing or single rate
- Children sharing a room with 2 adults is charged 50% of the standard suite sharing rate each. Age and number of kids play a vital role in calculating the rate.

2. Luxury Suites (4)

Ivory Tree has 4 luxury suites. Each features the following:

- Air conditioners providing both heating and cooling.
- En-suite bathroom and outside shower.
- Covered patio.
- Tea and coffee making facilities.
- Mini bar fridge. (Stocked upon request)
- Lounge with a fireplace
- DSTV
- Safe
- Hairdryer
- Torch
- 10 x Coat Hangers
- 2 x Gowns
- Towels

ROOM CONFIGURATION

- Two **with** plunge pools – S1 & S4
- Two **without** plunge pools- S2 & S3

These rooms have a king size bed and a sleeper couch in the lounge. This couch can only accommodate a child from 0 to age 12. These rooms cannot be converted to sleep more than 2 adults sharing and 1 kid utilizing the sleeper couch.

The rates here should be as follow:

- a per room rate (maximum 2 adults & 1 child under 12 years
- when accommodating a child in the room, they will be charged 50% of the standard suite sharing rate each

Notes: the bed is a four poster and therefore cannot be split.

3. Executive suite

This room has a

- Mini bar fridge.
- Open plan lounge with a flat HD T.V and a DSTV bouquet
- King size bed
- His and Her bathrooms with indoor shower
- Private outdoor lounge
- Air-conditioned
- Fire place in the bedroom
- Coffee and tea making facilities with a Nespresso machine.

- Heated plunge pool

The rate charged is per room and not per person.

Can only accommodate a maximum of two people sharing, no kids or extra beds

4. Executive suite

This room has a

- Mini bar fridge. (Stocked upon request)
- Open plan lounge with a flat HD T.V and a DSTV bouquet
- King size bed
- His and Her bathrooms with indoor shower
- Private outdoor lounge
- Air-conditioned
- Fire place in the bedroom
- Coffee and tea making facilities with a Nespresso machine.
- Heated plunge pool
- Safe
- Hairdryer
- Torch
- 10 x Coat Hangers
- 2 x Gowns
- Towels

The rate charged is per room and not per person.

Can only accommodate a maximum of two people sharing, no kids or extra beds

5. The Pilane Villa

This is not a separate building; it is four standard rooms (sleeping maximum of 8) close to a central area offering exclusive use of the recreational areas and a private Game Drive Vehicle.

Note: when the Villa is booked as a private Villa the four rooms need to be picked up from inventory. Otherwise these units are sold independently as standard rooms without the use of the recreation area

Central recreational areas:

- Coffee and tea making facilities
- A heated private plunge pool
- An open lounge with a TV and DSTV bouquet
- Air-conditioned
- Private outdoor lounge
- Private outdoor fire pit

Please note, we do not offer any self-catering options and do not have facilities to accommodate these requests.

As for dietary requirements, we can assist with most of the requirements.

6. Family Units

Ivory Tree has 2 family units. Each features the following.

- Air conditioners providing both heating and cooling.
- Coffee and tea making facilities with a Nespresso machine.
- Mini bar fridge.(Stocked upon request)
- Private outdoor lounge
- A fenced off area with a private plunge pool
- Main bedroom with a king size bed and access to the outside patio
- Separate bedroom with 2 single beds
- Flat HD T.V and a DSTV bouquet

These rooms have 2 bedrooms, namely the main bedroom with a king size bed and the second bedroom with two single beds, the second bedroom can only accommodate 2 children from 0 to age 12. These rooms cannot be converted to sleep more than 2 adults sharing and 2 kids.

The rates here should be as follow:

- a per room rate (maximum 2 adults)
- when accommodating a children in the room, they will be charged 50% of the standard suite sharing rate each

Standard in all Rooms

Air-Conditioning

The air-conditioned unit is designed to cool to a minimum of 18 degrees and provide heating up to 30 degrees and to act as a fan. A separate ceiling fan is also in each unit

Hair-dryer

An electric hair dryer is available for use and is located in the closet draw of the bedroom.

Laundry

A laundry bag is provided. Please note that we require a 24-hour period to attend to your washing.

Water

The tap water is safe for drinking, although the taste may seem rather brackish. This is due to a high mineral content. Please use the water sparingly.

Mini Bar

If you wish for your mini bar to be stocked please contact reception at #9 with your order. An R200.00 deposit will be added to your account and deducted once the mini bar has been checked, which will be done on a daily basis. The prices of beverages are contained on the door of the mini bar cabinet. If used, the items consumed will be charged to your account.

Non-smoking

Kindly note that all our suites are non-smoking. You are welcome to smoke outside your room on the patio for which an ashtray has been provided.

The lodge

Guest Areas

The guest areas have been carefully planned to ensure easy flowing and comfortable areas. The areas were designed with the view to accommodating a group or to provide intimate retreats ensuring privacy. The central areas include two lounges, the main bar and cocktail bar (outside), a multi-tiered dining room, conference facility, a lapa and an open-air Boma. The central areas were designed using a double volume style to ensure impressive views of the surrounding amphitheatre. The large swimming pool has been positioned between the Hotel and the guest areas near the lounges and bar. Please also visit our curio shop in the reception area and a small waterhole just outside the fence inside the reserve which regularly attracts animals.

Conferences

Ivory Tree has 2 conference rooms located near the main area. Please enquire into the availability of conference room equipment when planning your conference.

Conference Room

Names of rooms	Maxium Capacities						Floor Dimensions			Area	Lights				# of power points	Doors		Screens	
	Boardrooms	Cinema	Auditorium	U-shaped	Schoolrooms	Banquet	Length	Width M	Height		Room control	Dimmers	Windows	Black out		No. of Sockets	Height Max	Width Max	Height Max
Main	N	120	N	2 U's 40	58	60	15M	10M	4M	150	Y	N	Y	Y	25	2M	800	3	2.4
DURGA	N	40	N	2 U's 26	24	20	8M	7M	3M	72	Y	N	Y	Y	6	198	118	150	156

Special Events

Ivory Tree is ideally positioned to transform your special occasion into a lifetime of happy memories. The management and delivery of many very special occasions, has provided the experience required to interpret a variety of individual needs. Occasions range from product launches to weddings and some involve the transformation of the Hotel, maximising branding opportunities whilst others prefer the Mother Nature's stage with intimate nuptials in the African bush. Whatever your event or occasion, the team at Ivory Tree would welcome the opportunity of developing ideas with you.

Please kindly note the following:

Exclusive Bush Braai:

It is available all year round (weather permitting) and dinner is served at Bush Braai venue at between 19h00-19h30. This depends on the client. Owing to park regulations, guests are required to leave the Bush Braai site no later than 21h15 to give staff enough time to clean the site and be back at the lodge before 22h00. We have to be out of the park by 10h00.. There is a cost implication involved for this request. (See latest surcharge sheet)

Exclusive Boma Dinner:

During the summer months, dinner is served in the Boma at 20h00. Owing to staff logistics, guests are required to leave the Boma no later than 22h00. Guests are then invited to enjoy the bar/lounge area.

Backup / Rain Plan:

With summer being our rainy season, please kindly note that the backup plan for outside (or exclusive) dinners would be a non-exclusive dinner at the Lodge Restaurant.

Entertainment:

Should your guests be enjoying our in-house entertainment team at the Boma, kindly note that their performances are required to be complete no later than 21h30, unless you have lodge exclusivity.

Conferencing:

Please also note that if conferencing is before 14h00 on day of arrival and after 11h00 on day of departure, there will be additional costs

incurred. Conferencing agendas are required to fit in with our lodge program – particularly meal times.

Please see our summer lodge program below.

(Summer= 1 September-30 April)

<i>13h00-14h30</i>	<i>Lunch</i>
<i>14h00</i>	<i>Check in</i>
<i>16h00-16h30</i>	<i>High Tea</i>
<i>16h30-19h30/20h00</i>	<i>Game Drive (times are approximate)</i>
<i>20h00-21h30</i>	<i>Lodge venues (see Bush Braai above)</i>
<i>23h00</i>	<i>Reception and Bar closing time</i>
<i>05h00</i>	<i>Wake up call</i>
<i>05h00-05h30</i>	<i>Morning tea in the lapa</i>
<i>05h30-08h30/09h00</i>	<i>Game Drive</i>
<i>08h00-10h30</i>	<i>Breakfast</i>
<i>11h00</i>	<i>Check out</i>

Please see our winter program below.

(Winter= 1st May till 1st September)

<i>13h00-14h30</i>	<i>Lunch</i>
<i>14h00</i>	<i>Check in</i>
<i>15h30-16h00</i>	<i>High Tea</i>
<i>16h00-19h30/20h00</i>	<i>Game Drive (times are approximate)</i>
<i>19h30-21h30</i>	<i>Lodge venues (see Bush Braai above)</i>
<i>23h00</i>	<i>Reception and Bar closing time</i>
<i>05h30</i>	<i>Wakeup call</i>
<i>05h30-06h00</i>	<i>Morning tea in the lapa</i>
<i>06h00-08h30/09h00</i>	<i>Game Drive</i>
<i>08h00-10h30</i>	<i>Breakfast</i>
<i>11h00</i>	<i>Check out</i>

- Child Policy:** Children under the age of 6 are not allowed on scheduled game drives (between the ages of 6 and 12 is at the discretion of the Ranger) – unless you have vehicle exclusivity. We will gladly arrange a Bush Bumble with your Ranger after breakfast.
- Vehicle Exclusivity:** Should you require vehicle exclusivity, there is an additional charge of R3800 per vehicle, **per drive**, unless a Bush Braai has been booked.
- Room Configurations:** Double-bedded rooms are subject to availability.
- Wi-Fi:** Wi-Fi is free of charge.
- Billing:** We do not allow for bill-backs. All additional costs incurred whilst at the Lodge are payable on departure.
- Conservation levy:** This is payable for every guest that stays at Ivory Tree, this does not mean that if guest want to enter the park they don't pay the gate fees. They do, the conservation levy does not cover the gate fee.

GROUP BOOKINGS (MICE – MEETINGS, INCENTIVES, CONFERENCING AND EVENTS – DEPARTMENT)

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We define a 'Group' as being any number of people that require some sort of management/coordinating by the MICE Department during their stay at the Lodge (it could be 2 people conferencing for example or 120 people requiring the bush braai).

As soon as a 'group' has confirmed their booking, the MICE Department is to be advised immediately in order that they can make contact with the Client to prepare for the event/incentive/conference etc.